

**Registration Form**  
**May 17, 18 & 19 and**  
**May 31, June 1 & 2, 2019**

Fridays 5 to 9 PM, Sats & Suns 8 AM to 5 PM

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

1. How did you hear about the training?

2. Name as you would like it to appear on your Certificate of Completion. Please print:

3. Will you be applying for any CLEs or Clock Hours? **If so, which?** (These may have administrative fees, please call the center for details.)

Registration fee: \$550 per person

EARLY BIRD RATE: \$500 per person, due in full by April 17, 2019

Group rates: \$400 per person if three or more register from one organization:

Payment options:

Check enclosed: \_\_\_\_\_ Credit Card\*: \_\_\_\_\_

Purchase Order # \_\_\_\_\_ (Schools or government)

\*Credit card: Additional processing fee of \$16.00.

Please contact the office or visit our website and click on pay fees. [www.wvdrc.org](http://www.wvdrc.org)

Full refund or credit voucher will be made for withdrawals up to five business days prior to the beginning of the training. There will be a \$25.00 fee for refunds. Credit vouchers of 50% will be issued for withdrawals less than five business days before the training. No refund or credit voucher will be issued for cancellations made the day of the training or for anyone who, without notification, does not attend the training.



Mediation can be the peaceful road through conflict.



**P O Box 3391**  
**Wenatchee, WA 98807**  
**www.wvdrc.org**  
**Email: info@wvdrc.org**  
**509-888-0957**  
**509-888-4951 FAX**



# Basic Mediation Training



## Wenatchee Valley Dispute Resolution Center

### WHO SHOULD ATTEND?

Anyone who:

- Is interested in becoming a certified volunteer mediator with the WVDRC.
- Wants to learn more effective ways to deal with conflict at work, at home, or in the classroom.
- Is in the legal, counseling, or education field and needs relevant professional training.

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## Basic Mediation Training

The Wenatchee Valley Dispute Resolution Center offers a Resolution Washington and Washington Mediation Association-approved 40-hour Basic Mediation Training course. This course teaches the process of mediation, communication skills, and conflict dynamics to promote peaceful and constructive approaches to conflict and its resolution, whether in the workplace, home, or in our community. This course will explore skills that can be used in all aspects of your life.



*Trainees who have completed the BMT course are eligible to begin a mediation practicum to become a certified volunteer mediator with the WVDRC.*

Mediation is a cooperative process that helps you view things from a different perspective.

Our Basic Mediation Training is a 40-hour interactive learning experience over 6 days, with course materials provided. Registration fee is \$550 per person. For early registration (April 17, 2019) with payment in full, the cost is \$500 per person. For groups of 3 or more persons from the same organization registration is \$400 per individual.

*Our training is approved for 38.25 CLE's (7 ethics) for lawyers, 40 Clock Hours for educators.*

### The 40-hour Training

Includes:

**A comprehensive Manual covering the following Agenda items:**

- Overview of Conflict Resolution Systems
- Conflict dynamics, strategies, and concepts
- The 8-Stage Mediation Model
- Communication Skills (reframing, reflecting, summarizing, etc.)
- The role of the Mediator, Neutrality & Bias
- Positions & underlying interests, needs, concerns
- Mediator ethics, protocol, and professional standards
- Cultural Diversity
- Certificate of Completion of training

**This is an experiential course - dress comfortably!**



Mediation can help end the tug-of-war that keeps people stuck in conflict.

Comments from those attending:

**"Some of the best training I've ever had!"**

**The opportunity "of having my eyes turned backward to look at me and who I am in a dispute."**

**"This training ties the whole picture together and is valuable in any walk of life!"**

For more information about continuing education credits or questions about registration, please contact the Center at

**Info@wvdr.org**

**509-888-0957**

Registration forms can be found on back. To secure your spot in our training, fax, email, or mail your form in today!

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